



### Our Mission

Making Communities Healthier

### Our Vision

To be a place where:

People choose to come for healthcare,

Physicians want to practice, and

Employees want to work.

### Our High Five Guiding Principles

These principles guide our actions and decision making and define what our community can expect from us as a healthcare partner.

- Delivering high quality patient care
- Supporting physicians
- Creating excellent workplaces for our employees
- Taking a leadership role in our communities
- Ensuring fiscal responsibility

Memorial Staff, Medical Staff, Board of Trustees and Community:

#### Introductory Remarks

Our executive team just returned from a corporate meeting at LifePoint Health in Nashville. Memorial is one of 72 LifePoint hospitals across the country, and was recognized as one of the company’s leading hospitals. It was with a great sense of pride that we accepted awards for our achievements in growth, financial management, safety and quality care. We have one of the finest teams of trustees, leaders and support staff working alongside an exceptional group of physicians, nurses and other providers. I want to take time to applaud every member of our team – all who contribute to making Memorial great and achieving our mission of *Making Communities Healthier*.

#### Heart Team Saves a Life with Our New Impella® Technology



Dr. Richard “Rich” Pratt, NMSU professor, recently returned to MMC to celebrate with the team that saved his life on December 25, 2016. Rich drove to our ER on Christmas Day with chest tightness and arm pain – traditional symptoms of a heart attack. While the heart team was doing diagnostic testing, Rich went into a full cardiac arrest. The ER nurse gave chest compressions while Dr. Craig Cannon and his cardiology team prepared to insert a life-saving stent in a blocked artery. This time, for the first time, the Heart Team used the new Abiomed® Impella® technology to keep Rich’s heart beating and blood flowing during the procedure. The aftermath of the surgery included recovery time in the CCU and ICU and visits by various therapists before Rich walked out of the hospital a new man. After a recent session in the Cardiac Rehab Unit at Memorial, Rich went back to the Cathlab to share his story and his deep gratitude for everyone from the doctor and nurses to the cook and housekeeper. We arranged for Rich to have a reunion with the team that saved his life. There were tears, laughter and many hugs. We are honored that Rich chose Memorial and so very thankful that he took time to share his gratitude for the care he received and his joy over a new, healthy heart.

### Repairs and Renovations Kick Off in March

Many of you may have noticed that a section on the front of the hospital tower was damaged by a severe rain storm at the beginning of the year. We are pleased that the repairs to the façade are now completed. Meanwhile, this month, we are beginning a major renovation of the 6<sup>th</sup> floor in our hospital. Rooms and bathrooms will be remodeled and updated. We apologize for any inconvenience this may cause during the project, but we are very excited about the fresh new surroundings that our patients will enjoy once the renovations are complete.

### Low Dose CT Screens for Lung Cancer

Memorial now offers advanced technology to screen for lung cancer in our Radiology Department. A Low-Dose CT scan is a quick, painless, and non-invasive screening which uses no dyes, no injections, and requires nothing to swallow by mouth. The actual scan itself takes less than a minute to complete and from start-to-finish. These X-rays are very detailed and can show early-stage lung cancers that may be too small to be detected by a traditional X-ray. Traditional X-rays can identify lung cancers the size of a dime, whereas Low-Dose CT scans can reveal lung abnormalities the size of a grain of rice. This is a crucial difference - the smaller the tumor is when it is detected; the less likely the cancer cells have spread to other parts of the body. This means more treatment options and a higher chance of survival.



### Dedicated to Caring For the Children in Our Region

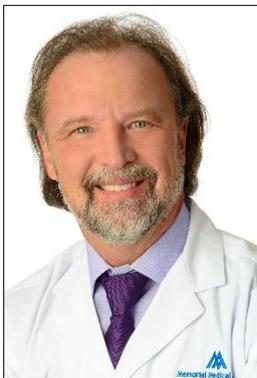
At the end of his emails, our Pediatric ICU (PICU) Medical Director, Dr. Jorge Sainz quotes, "Children represent roughly thirty percent of our population...They are a 100 percent of our future." We are invested in children at Memorial. Through our soon-to-open Perinatal Clinic and talented Obstetricians and Labor & Delivery Team, to our Pediatric Hospitalist and Neonatal and Pediatric Intensive Care Units, Memorial is caring for children from pre-birth to 18 and every age in-between. Our PICU has been busy since it opened in February. We invite you to the official grand opening and ribbon cutting ceremony at the PICU on Thursday, April 13<sup>th</sup> from 5:00-7:30 PM.

### Memorial Teams Up with March of Dimes March for Babies

The March of Dimes March for Babies will be held this year at Young Park on Saturday, April 29<sup>th</sup>. Prematurity is a serious issue facing many babies and Memorial Medical Center is dedicated to caring for premature babies in Southern New Mexico at our Level III Neonatal Intensive Care Unit, the highest level of care for newborns in this region. To support the March of Dimes Memorial Team, you can donate at <https://www.marchforbabies.org/EventInfo/?EventID=18584>. Or, you can also purchase the 2017 edition of the Memorial March of Dimes shirt at our Gift Shop in the hospital lobby.



### Bariatric Surgeon Dr Frank Felts Appointed to National Committee



Dr. Frank Felts and the care team at Memorial Weight Loss Center of New Mexico have been seeing patients in their new offices at 2100 S. Triviz for over a month now. Dr. Felts has completed thousands of successful weight loss surgeries over the past 15 years and is highly respected by his peers. Recently, the President of the American Society of Metabolic and Bariatric Surgery appointed Dr. Felts to their *Rural Bariatric Surgery Committee*. If you or someone you know is interested in learning about weight loss surgery, you can attend one on Dr. Felts' live seminars on the third Thursday of every month at the Memorial HealthPlex, 2735 Northrise. Or watch for the Online Seminar, soon to be available at [MemorialWeightLossCenter.com](http://MemorialWeightLossCenter.com). To make an appointment with Dr. Felts call 575-556-1849.



**Dr. Jean-Pierre Reinhold**

**Run With Your Doc a Great Success 3<sup>rd</sup> Year Running**

For the third year in a row, MMC, along with Dona Ana Community College, was the major sponsor for Run With Your Doc. Race Director, Dr. Catherine Kemmer, is our Board Chair and was the founding physician at Women’s Medical Associates, a Memorial Physician Practice. The race was held on Saturday, February 25<sup>th</sup> and attracted more than 500 participants. \$25,000 was raised to donate to St. Luke’s Health Care Clinic. St. Luke’s provides healthcare for the homeless in our community. Lohman Endoscopy Center and Digestive Disease Consultants won for the largest team, “Butts and Guts”. And one of their doctors, Jean-Pierre Reinhold, M.D., took first place in the 10K race this year. One of our High Five Guiding Principles is *‘Taking a Leadership Role in Our Community’* and supporting this event is an important opportunity for Memorial to help provide access to healthcare for everyone in the community.



**Dr. Dolores Gomez**



**Rachel Miller is Certified Cardiovascular Care Coordinator**

The American College of Cardiology (ACC) recently announced that Rachel Miller, a nurse in our Emergency Department has earned certification as a Cardiovascular Care Coordinator. Rachel had to complete coursework and pass a rigorous exam to demonstrate her mastery of the cardiac care continuum. ACC Accreditation Services is a non-profit international organization dedicated to reducing cardiac deaths and disease. They provide accreditation and certifications for healthcare facilities seeking recognition for their commitment to excellence in cardiac care. Memorial is proud to be an ACC Accredited Chest Pain Center with an outstanding Heart Team. Congratulations to Rachel on this important accomplishment!

**TeamHealth Hospitalist Group Provides Exceptional Patient Care**

A Hospitalist is a physician who cares for patients who are hospitalized rather than seeing patients in a private practice. The Hospitalist is a key



member of the care team, making sure that the patient’s physician is kept informed of their health and progress while in the hospital. In October, Memorial partnered with TEAMHealth to provide Hospitalist services for our patients. Since then, TEAMHealth has recruited an exceptional group of doctors to Memorial. Our patients and their physicians can rest assured that they are being cared for professionally and compassionately while they are in our hospital. We believe that you are the company you keep. We applaud and appreciate the outstanding job that TEAMHealth is doing at Memorial.



**Welcome Our New Cathlab Manager**

We are excited to announce that Rey Ramirez, RN has stepped up to the role of Cardiovascular Cathlab Manager. Rey has been working in our Cathlab for the past year and comes with many years of experience in Emergency Medicine. Starting as a paramedic, Rey moved on to become an emergency flight nurse and then went into an Assistant Director role at a hospital in El Paso where he coordinated Trauma and Stroke programs. Rey excelled in this position and took on new responsibilities as Manager of Business Development, all the while remaining active as Cardiovascular Cathlab RN for more than 10 years! Please help us welcome this dynamic leader to our Heart Team.

### Welcome New Providers

We are happy to announce when new providers join MMC's medical staff. Please join me in welcoming the following providers who joined us in the past month.

- **Randy Dalbow, MD** – Hospitalist, TEAMHealth
- **Neel Patel, MD** – Family Medicine, Hidalgo Family Medicine Residency Program
- **Jorge Sainz, MD** – Pediatric Intensivist, Pininos Pediatric Services
- **Brett Skattum, CRNA** – Anesthesia, Somnia Anesthesia Group
- **Francesca Smith, LMSW** - Licensed Master Social Worker, Behavioral Health Department
- **Paul Smith, PA-C** – Physician Assistant, New Mexico Cardiac Care

### In Closing...

On March 30<sup>th</sup> every year there is a national “Doctors Day” celebration. Memorial Medical Center and Memorial Physician Practices are very fortunate to work with some of the most exceptional providers in our region. Our physicians and surgeons have come from all parts of the country, and many have received national recognition, accreditations and accolades. We believe that the most important credentials come from the thousands of patients whom they skillfully and compassionately care for each day. We are grateful, not just on Doctors Day, but every day of the year for the dedication of the doctors and providers who work with Memorial.

Choose to Be Healthy,



John Harris, CEO  
Memorial Medical Center

